

Horizon Actuarial Services, LLC Provides Notice of a Data Privacy Incident

Atlanta, Georgia – March 11, 2022 – Horizon Actuarial Services, LLC (“Horizon Actuarial”) is providing notice of a data privacy incident on behalf of itself and the benefit plans to whom Horizon Actuarial provides technical and actuarial consulting services (the “Plans”). Horizon Actuarial received information regarding plan participants and their family members for business and compliance purposes.

An updated listing of the involved Plans can be found at www.horizonactuarial.com.

What Happened? On November 12, 2021, Horizon Actuarial received a communication from a group claiming to have stolen copies of personal data from its computer servers. Horizon Actuarial immediately initiated efforts to secure its computer servers and with the assistance of third-party cybersecurity specialists, launched an investigation into the legitimacy of the claims in the email. Horizon Actuarial also provided notice to law enforcement. During the course of the investigation, Horizon Actuarial negotiated with and paid the group in exchange for an agreement that they would delete and not distribute or otherwise misuse the stolen information.

Horizon Actuarial’s investigation revealed that two of its servers were accessed without authorization for a limited period on November 10 and 11, 2021, and the attack group provided a list of information they claimed to have stolen. The types of information impacted may include names, addresses, dates of birth, Social Security numbers, and health plan information.

Horizon Actuarial provided notice of the incident to the Plans impacted by this event beginning on January 13, 2022, and offered to provide notice on their behalf. Beginning on March 9, 2022, Horizon Actuarial began mailing letters to individuals associated with Plans that authorized them to do so. These letters include an offer of complimentary fraud and identity theft support services and credit monitoring.

What Are We Doing? Horizon Actuarial takes this incident and the security of information in its care very seriously. Horizon Actuarial is reviewing its existing security policies and has implemented additional measures to further protect against similar incidents moving forward.

Horizon Actuarial encourages potentially impacted parties to enroll in the complimentary fraud and identity theft support services and credit monitoring services and remain vigilant against incidents of identity theft and fraud by reviewing account statements and monitoring notices from their plans, including any Explanation of Benefits, and free credit reports for suspicious activity and to detect errors.

Individuals with questions about this event can learn more information by calling 1-855-541-3574.